

Product Bulletin

First Class After-Sales Service and Warranty for Intrusion Products



BOSCH

Invented for life

The highest customer satisfaction is what the Bosch brand is known for and what we strive to provide with every product we sell and every service we offer.

The quality and reliability of Bosch products is also reflected in our warranty policy. The three major warranty periods are:

All Professional Series & Blue Line Detectors

5 year warranty

All Batteries

1 year warranty

All other Intrusion products

3 year warranty

In the rare case that a product fails, we offer first class After-Sales Service to our customers, to keep their businesses running and help reduce our customers' spare parts inventory. This includes:

- **Exchange devices reaching customers within two business days**
- **Repairs completed within five business days**

Bosch offers customers a flat rate price for many product repairs, and every repaired device undergoes obligatory quality and safety checks. There is also a 90-day guarantee on all repairs, whether they are conducted within the warranty period or after the warranty has expired.